COMPUTER USE POLICY

Customer Computer and Internet Policy

Cuyahoga Falls Library provides access to computers and the internet as part of its mission to connect people with the world of ideas, information, and imagination, to inspire, enrich, and support our community.

Access

Because the internet is an essential part of modern life, access to it will not be unduly restricted. Reasonable accommodations will be made, and customers will not be prevented from using the internet except for good reason. Internet access will not be restricted due to excess fines or fees. The library may impose session time limits in order to ensure equitable access. Unacceptable use of the library's computers will result in revocation of computer privileges.

Access to the library's computers is not restricted to cardholders. Guest passes are available, though frequent guests are encouraged to get library cards. Minors (under the age of 18) must have permission from a parent or guardian to access the internet, and parents or guardians assume responsibility for their children's use of the internet.

Computers in the children's area may be restricted to children, and adults accompanied by children, during certain hours.

During scheduled library programs, access to library computers may be restricted to registered program attendees.

Disclaimer

The library cannot be held liable for loss of data, damage to devices, breaches of privacy and security, or any other harm that may result from the use of library computers or WiFi. Customers are advised to take measures to back up their data and minimize the exposure of their personal data on the internet. In particular, the library cannot guarantee that any username, password, email, credit card number, financial, or any other information entered is private or secure.

The internet is a global network with all kinds of resources and services, some of which are of dubious quality or malicious intent. Customers may find things that are incorrect, misleading, harmful, or otherwise unsuitable. The library cannot be held responsible for information customers may find that is misleading or resulting damages.

The library is committed to customer privacy and does not routinely monitor web sites visited or keep logs of computer users. However, computer use may be subject to monitoring in accordance with the Confidentiality of Patron Records Policy, for instance to comply with a court order.

Customer Responsibilities

Computer and WiFi users are required to follow the library's Code of Conduct policy.

Unacceptable use of computers and WiFi includes but is not limited to the following:

- Violation of applicable local, state and federal laws

- Interfering with or disrupting other users

- Representing yourself as another person

- Turning off, rebooting or unplugging the equipment

- Tampering with security or hardware settings

- Damaging or tampering with hardware

- Making any attempt to gain unauthorized access to restricted files or networks

- Attempting to circumvent restrictions, including software, for logging onto computers and enforcing session limits

- Displaying or printing text or graphics which may reasonably be construed as obscene or harmful to minors or offensive to other library users

Violations will result in the following:

- Warning

- A one-month suspension of computer privileges
- Permanent revocation of computer privileges

Adopted by the Board of Trustees on December 19, 2019.